

Dear Trade Partner,

Please be advised that No-show penalty of KE will be changed as follows.

1. Details

A. Applicable Sector: International Revenue/Non-revenue Ticket

(In case of Upgrade award, penalties will be imposed by the cabin class that a passenger planned to actually board.)

B. Changes

1) Criteria and Amount

Category	As-is		To-be	
Criteria	Distance		Cabin Class	
Amount	Long-haul	KRW120,000/USD120	F	KRW300,000/USD300
	Medium-haul	KRW70,000/USD70	C	KRW300,000/USD300
	Short-haul	KRW50,000/USD50	Y	KRW100,000/USD100

2) Currency: Limited to KRW, USD, CAD and IDR (Also applies to Extra charge penalties)

2. Effective Date: Ticketing on/after 15 December, 2023

3. Others: System will be updated on 15 December, 2023. Please refer to the system for details.

Thank you for your continuous support.

KE SALES TEAM

For any further assistance contact

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